



Online Ordering Guide



USING YOUR ONLINE ACCOUNT

- Visit www.cleverpatch.com.au/apply to apply for your Online Account Today!
 - Available for CleverPatch™ Account holders only. If you already have a CleverPatch™ Online Account use your current login details.
- Already have an online account and want to pay by invoice?

 Call 1300 836 522 to get your online account linked to your CleverPatch™ Account.

 Available for CleverPatch™ Account holders only.
- 3 LOGIN to place your order from our complete range and to view live Pricing & Availability.









STEPS TO USE YOUR CLEVERPATCH™ ACCOUNT

Here's a quick overview on how to begin using or activating your online account.

ALREADY HAVE AN ONLINE ACCOUNT?: LOGIN

NEED YOUR ONLINE
ACCOUNT LINKED TO YOUR
CLEVERPATCH™ ACCOUNT?

Call us on 1300 836 522

ARE YOU A CLEVERPATCH™
ACCOUNT HOLDER & DON'T
HAVE AN ONLINE ACCOUNT?

Visit www.cleverpatch.com.au/apply, complete the application form.
You will receive an email once your account has been verified.

WHAT YOU WILL NEED WHEN APPLYING FOR AN ACCOUNT:

- 1. First & Last Name
- 2. CleverPatch™ Account Number
- 3. Position in business
- 4. Contact telephone number
- 5. Email address

FORGOTTEN YOUR PASSWORD?:

Click 'Lost Password?' to reset your password

SECURITY

- SECURE payment gateway.
- ✓ ENCRYPTED Passwords.
- ✓ 128 BIT encryption.

Your account is automatically secure. If you would like Order Approver functionality please call us to discuss.

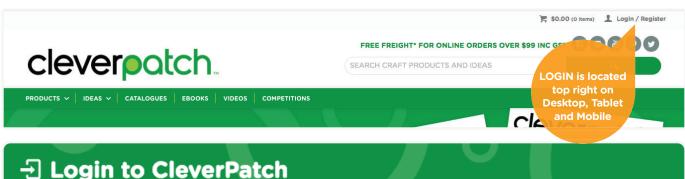


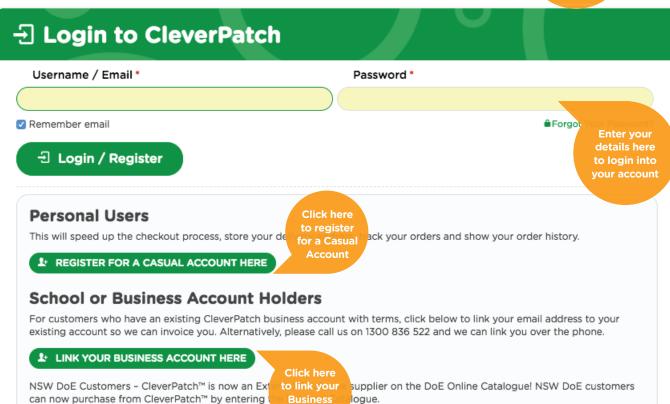


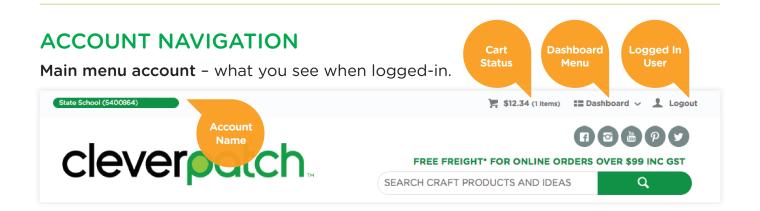


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WHERE TO LOGIN







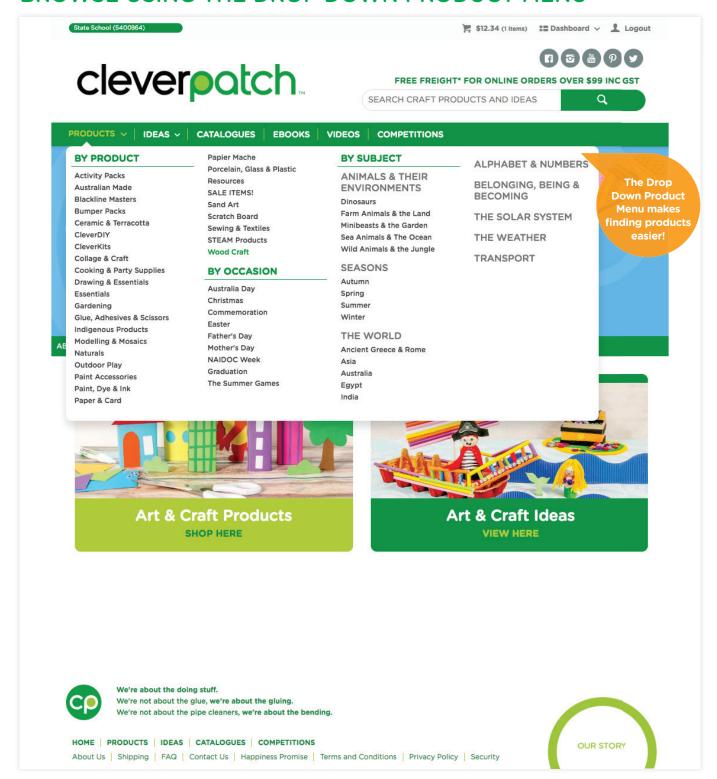








BROWSE USING THE DROP DOWN PRODUCT MENU











SEARCHING FOR PRODUCTS

Use either a keyword or CleverPatch™ product code.











ADD ITEMS TO CART SIMPLY AND EASILY

Just search and select products to add to your cart.





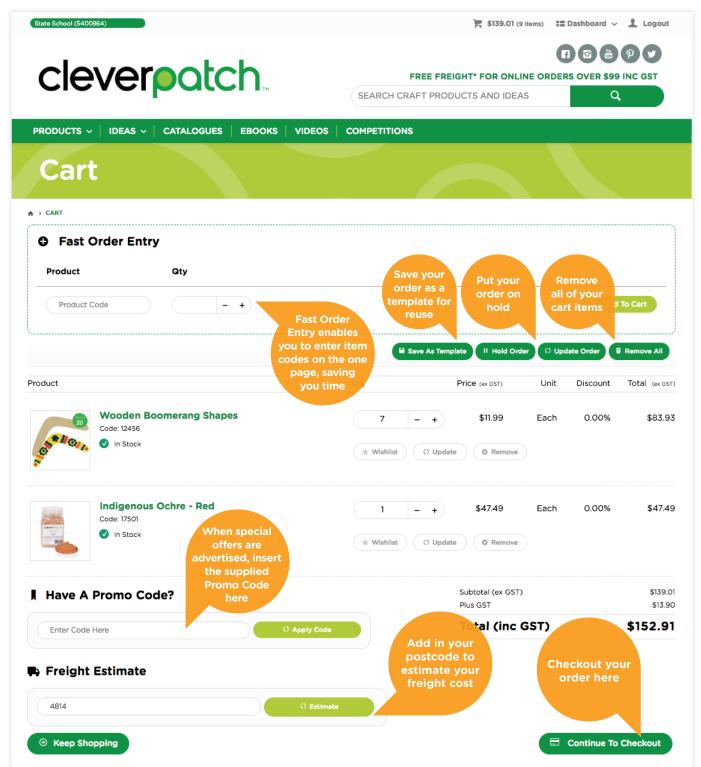






EVERYTHING YOU NEED AT YOUR FINGERTIPS

From Fast Order Entry to Wishlists and Updating!



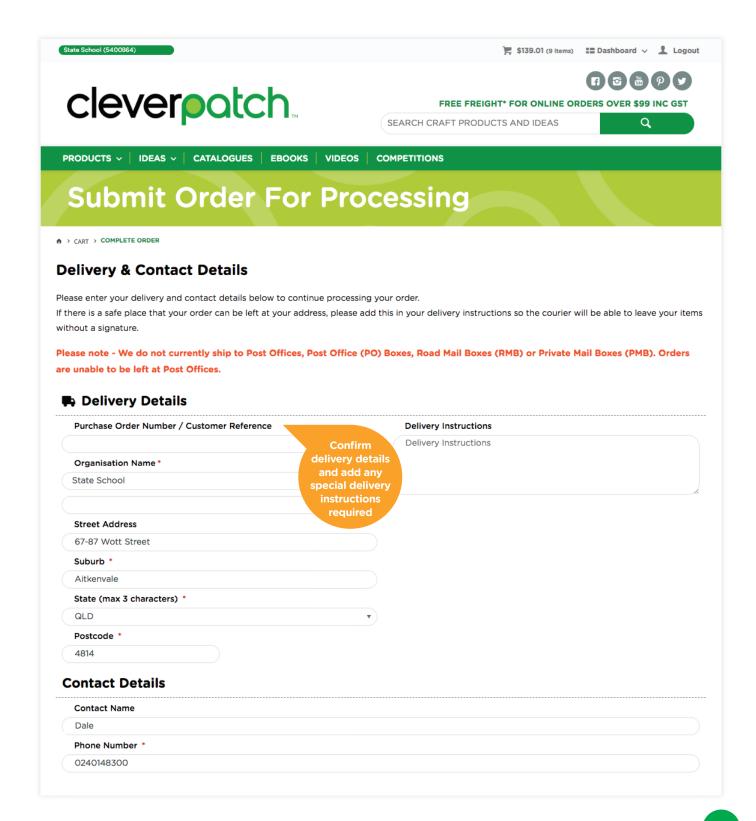








CONFIRM DELIVERY DETAILS



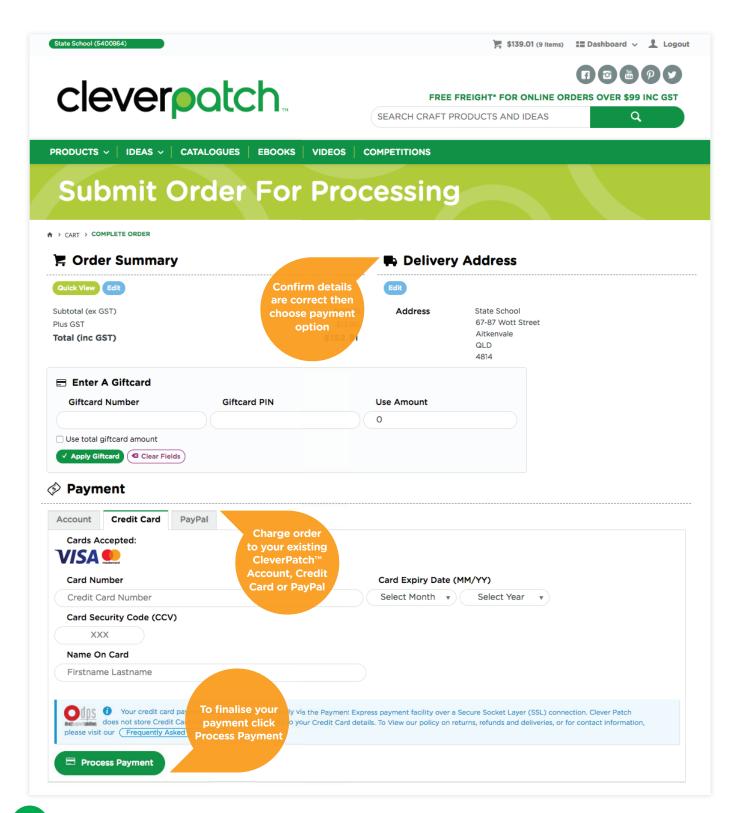






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CONFIRM DETAILS AND CHOOSE PAYMENT OPTION





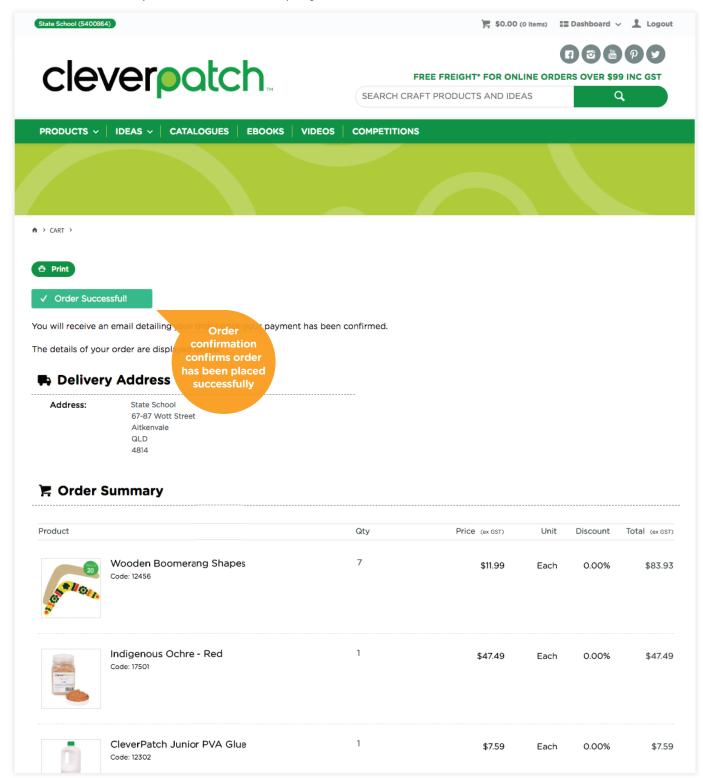






CONFIRMS YOUR ORDER HAS BEEN RECEIVED

Order has been processed and displays items ordered.











ORDER CONFIRMATION EMAIL

Confirms order number and details for reference.

Hello Dale!

Thanks for ordering from the Patch. It's almost time to get creative!

Your order is being carefully handpicked by our super clever warehouse team and will be on its way shortly. For more information head to the **shipping page** on our website.

Once we've sent your items we'll send you another note letting you know. Stay tuned.

Your order number is:

295621

PO Number / Referen

Order onfirmation number

Delivery Method Standard Freight

Here's where it's going:

State School 67-87 Wott Street Aitkenvale QLD 4814 Australia

0740148300

Here's what you ordered:

Item		Qty	Price (ex GST)	Unit	Total (ex GST)
S NOV.	Wooden Boomerang Shapes Code: 12456	7	\$11.99	Each	\$83.93
	Indigenous Ochre - Red Code: 17501	1	\$47.49	Each	\$47.49
	CleverPatch Junior PVA Glue Code: 12302	1	\$7.59	Each	\$7.59
		Subtotal (ex GST)		\$139.01 -\$0.00 No Charge \$13.90	
		Discounts			
		Freight			
		Plus GST			
		Total (inc GST)			152.91

If you have any questions we want to know! You can call our delightful customer service team on 1300 836 522 or send us an email at info@cleverpatch.com.au.



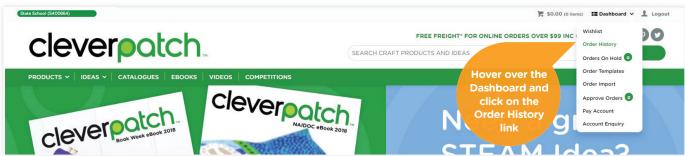


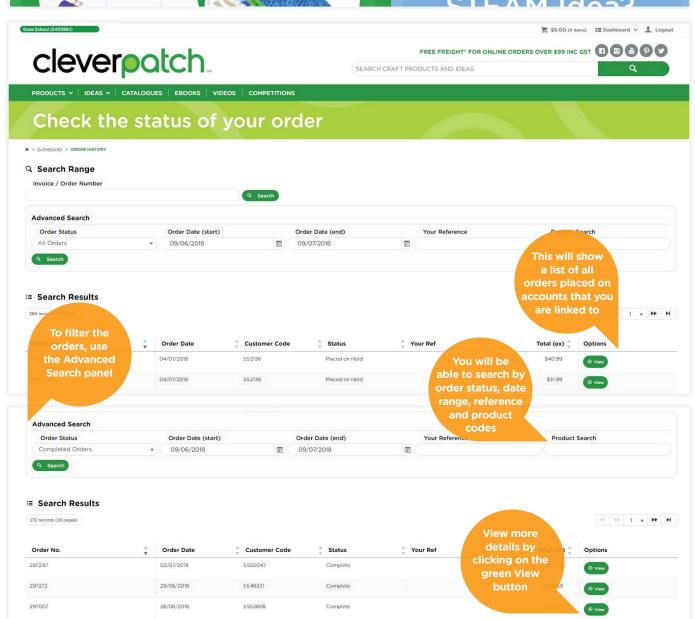


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NEW AND IMPROVED TRACKING FEATURES!

Easily follow the progress of your order.



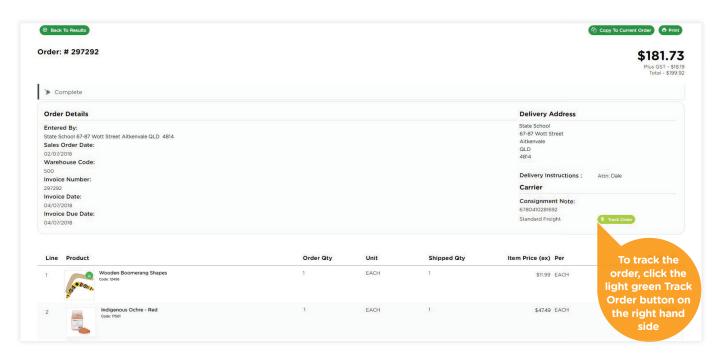


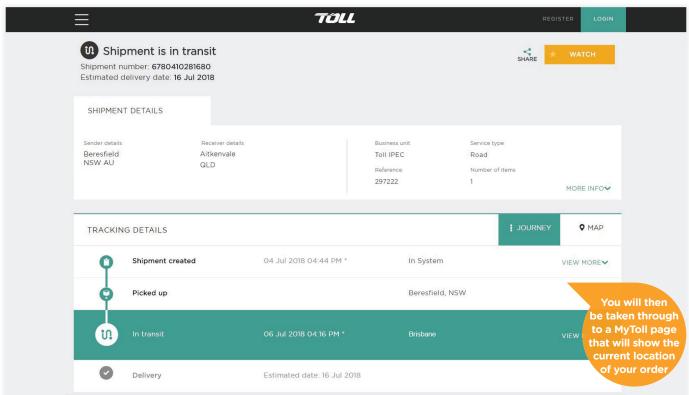












Please note: if a signed Proof of Delivery is required, we can be contacted to supply this. For privacy reasons this cannot be viewed publicly.





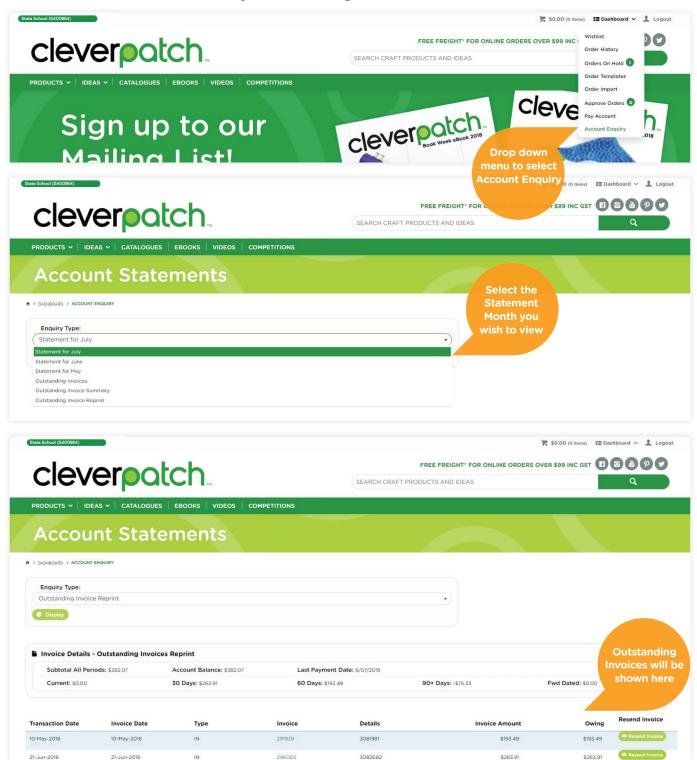






KEEP TRACK OF ACCOUNT PAYMENTS

Select Statements to view any Outstanding Invoices.



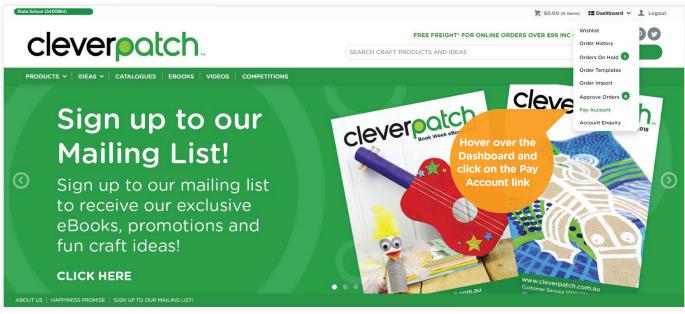


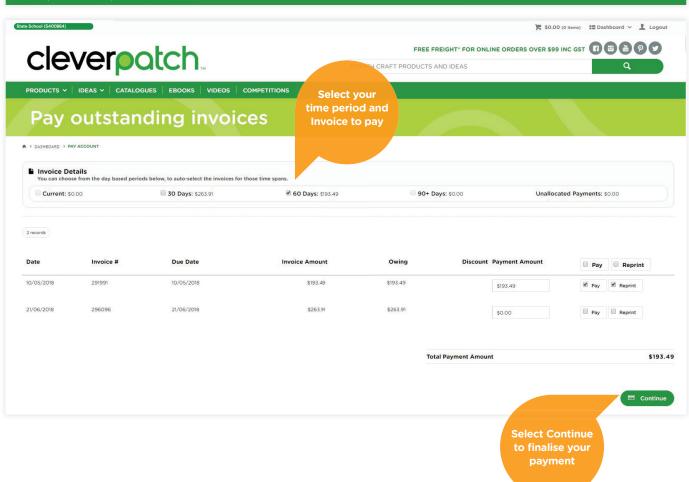






PAY OUTSTANDING INVOICES





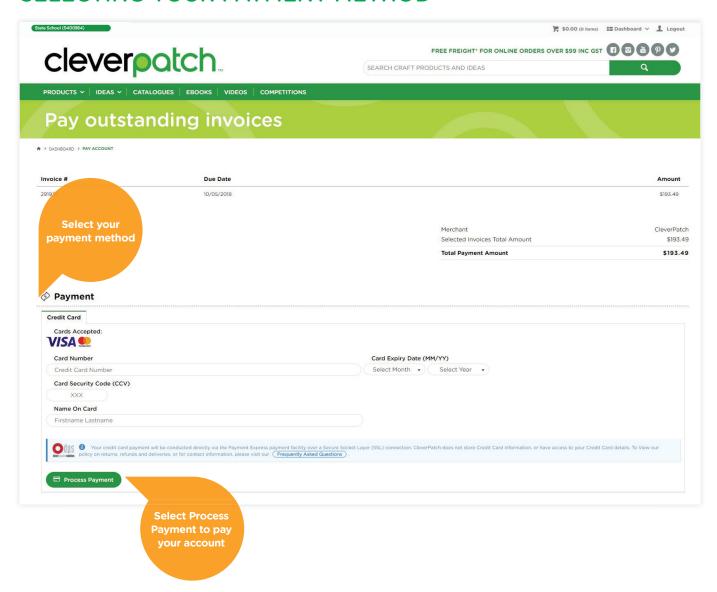








SELECTING YOUR PAYMENT METHOD



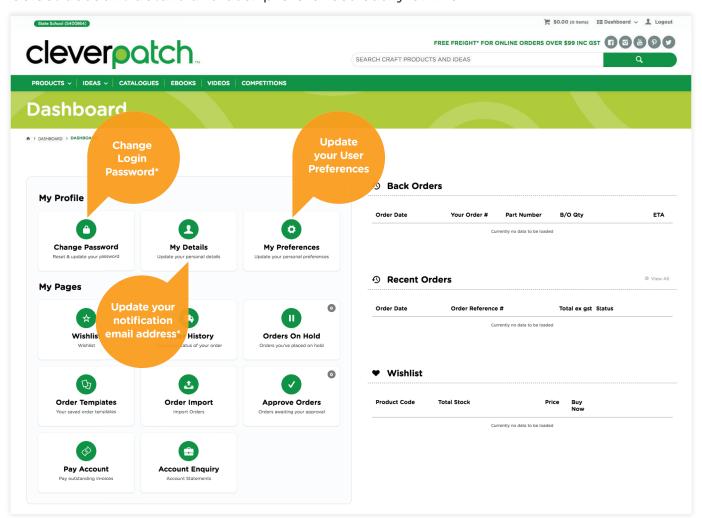






MY PROFILE

Select account details and user preferences easily online.



^{*}Contact CleverPatch™ if you need to change Login ID and main user email address by phoning 1300 836 522.



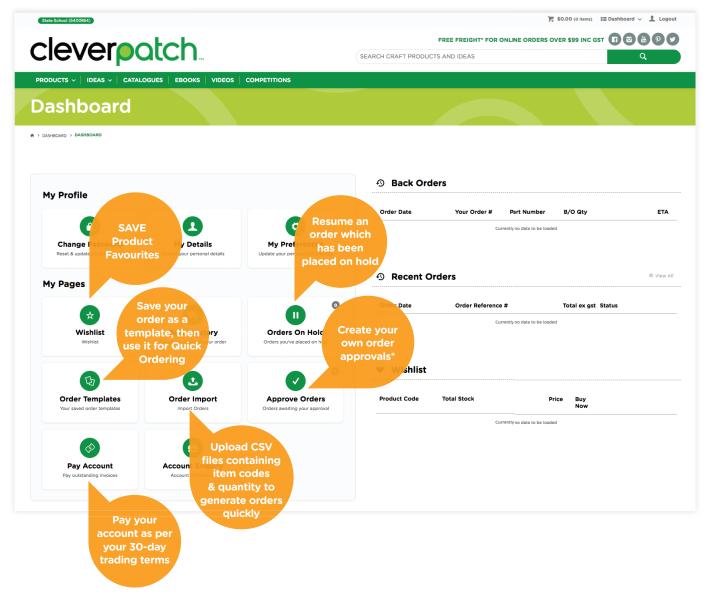






MY PAGES

Our NEW Dashboard helps you easily manage your account online.



^{*}Order Approval is available to Customers who have set this up with CleverPatch™. Phone 1300 836 522 to discuss this function.







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NEED AN IDEA FOR A CRAFT PROJECT?

New ideas available online every week!





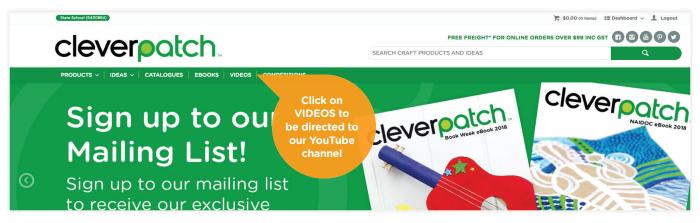


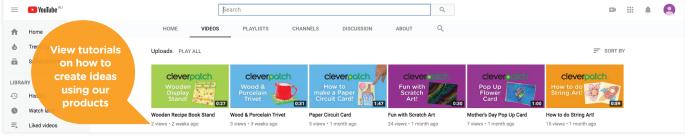


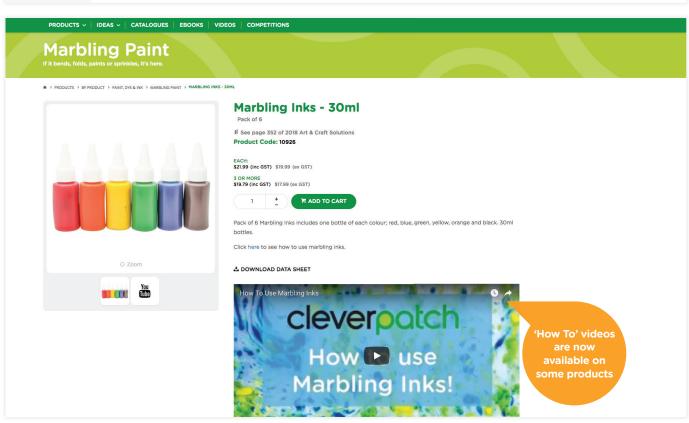


WATCH DEMONSTRATIONS

'How To' videos available on selected products















NEED ASSISTANCE OR TRAINING?

WE ARE HAPPY to assist or provide introductory over-the-phone training on our website.

You can request assistance by contacting our Customer Service Team on 1300 836 522.

To apply for a CleverPatch[™] Online Account visit: www.cleverpatch.com.au/apply

For more information please contact CleverPatch™ by calling 1300 836 522 or email info@cleverpatch.com.au

